



**Job Title:** Up at the O2, Logistics + Kit Help

**Reports to:** Operations Manager / Duty Manager

**Location:** Up at the O2, North Greenwich

**Hours of work:** 40 hours per week

**Rate of Pay:** Full Time Annualised Contract – £20,592 per annum

**Principle Responsibilities & Duties:**

- General practical help with the behind-the-scenes part of the operation
- Regular transportation (driving) of kit from start to finish
- Handing out equipment and assisting climb guides with delivery of the roof walk experience
- Assisting the duty manager with practical tasks
- Restocking items as required on viewing platform

**Customer Service & Personal Attributes**

- Excellent customer service skills with proven customer service experience
- A good communicator who remains calm under pressure
- An enthusiastic and positive attitude
- Be able to work on own initiative & as part of a team
- Energetic, flexible attitude to work.

**Expertise**

- An excellent awareness of Health and Safety and the ability to follow procedures.
- To be knowledgeable in PPE requirements and its use.

**Essential**

- Full UK Driving Licence
- An in-date, current DBS check. *(If you do not hold this then on completion of the training course, one will need to be obtained)*
- For insurance purposes, you must be over 25 years of age

**Desirable**

- First Aid training (A suitable outdoor First-Aid qualification)
- Must be comfortable driving with trailer attachment

**Training**

- Internal training will be provided to equip you for this role
- Opportunities to train at other venues could arise for the right candidate